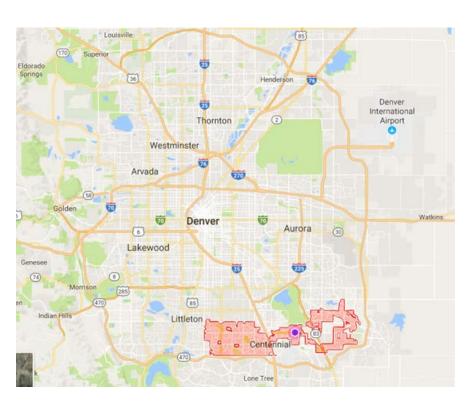


# Office of Technology & Innovation

Alaska Smart Communities Forum

Scott Blumenreich – Chief Innovation & Technology Officer Derek Stertz – GIS & Data Analytics Supervisor

### CENTENNIAL, CO



- Newest City in oldest County
- ~ 106,000 residents
- Contract model city ~ 67 FTE
  - Public Works
  - Law Enforcement
  - Code Compliance
- No historic town center
- 2 light rail lines to downtown
  - I-25 bisects the City
- Considered Highly Innovative



# Office of Technology & Innovation

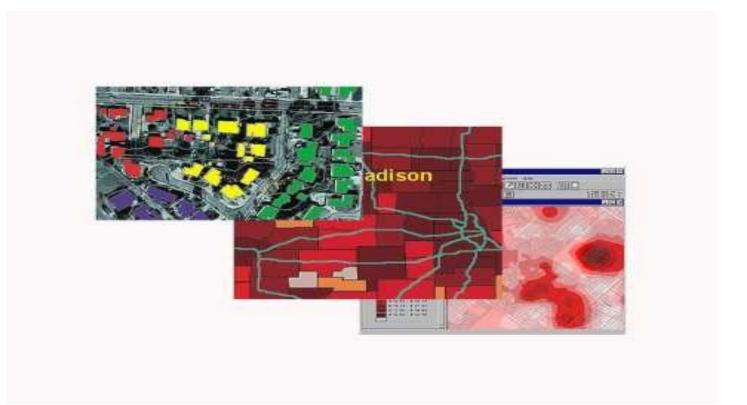


- Newest Department in the City
  - 7months
  - 14 FTE and 2 Contractors
  - Remote 24/7/365 Ops

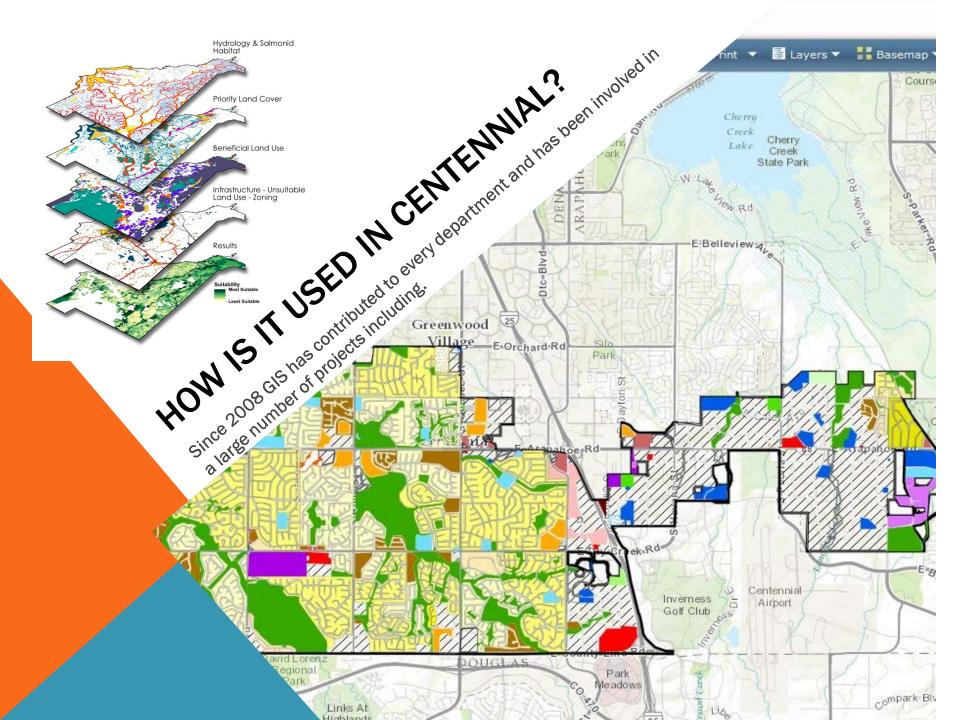
- Information Technology
- GIS & Data Analytics
- Innovation Team



#### **CENTENNIAL GIS** - (GEOGRAPHIC INFORMATION SYSTEMS)



https://www.youtube.com/watch?v=oMUGp0rGf7I



What has it been used for?  City Council Redistricting 2010  Litigation Exhibits  Addressing  Building Permit Issuance and Revenue  Residential Property Analysis  Commercial Buffering Analysis  CAFR Reporting Financial Analysis  Regulatory Compliance Mapping and Analysis  Liquor License SOBs Zoning Restricted Development Area  Infrastructure Mapping Storm Water (SEMSWA) Fiber-Conduit Street Lights Medians and Roadsides Trails and Bike Paths	HUTF- Highway Users Tax Fund  App Development     Arapahoe Traffic App  Economic Development     Arapahoe Rd Corridor Study     Shopping Center Analysis     Employment and Wage Data     Fast Food Analysis     Cost to Serve  Emergency Management Data     Internal and Intra-Jurisdictional Data Coordination     Aurora Water     Arapahoe County Sheriff's Office EM  Sales Tax District Development Analysis     Sales Tax District     Reporting and Analysis  Data Development- Local and Regional     Utility and Inter-jurisdictional agreements     Updated Imagery and Analysis     Denver Regional Council of Governments Data     Utility Easements     As-Built Collection and Reconciliation
Flood Plain Regulation Mapping	Census and Demographic Research
Feature Class Sharing	2010 and 2020 Census Preparation
Election Mapping and Analysis	Special District Inventory and Analysis
Voter Registration Validation	Mill Levy Analysis  Financial Analysis and Inventory on GIDS
Analysis on Outcomes  Boundary, Land Use, and Zoning Updates	Financial Analysis and Inventory on GIDSand More
Dodridary, Laria 550, and Lonning operates	maria word

Annexation

Legislative Rezoning (LDC)

#### GIS FACTS FOR THE CITY

#### Timeline-

- 2008- GIS brought In- House
- 2011- Feasibility Study for Expanded GIS System
- 2013- Budget to Implement a full GIS with additional Funding and Public Works Inclusion
- 2014- Implementation of the "System and IT Upgrades"



# 

- GIS Web Portal
- Open Data
- Interactive Maps
- PDF Maps
- Story Maps (Beer Tour, What's being Built, City Tour)
- Survey 1,2,3 with Coyotes





WHERE WE ARE FUTURE.

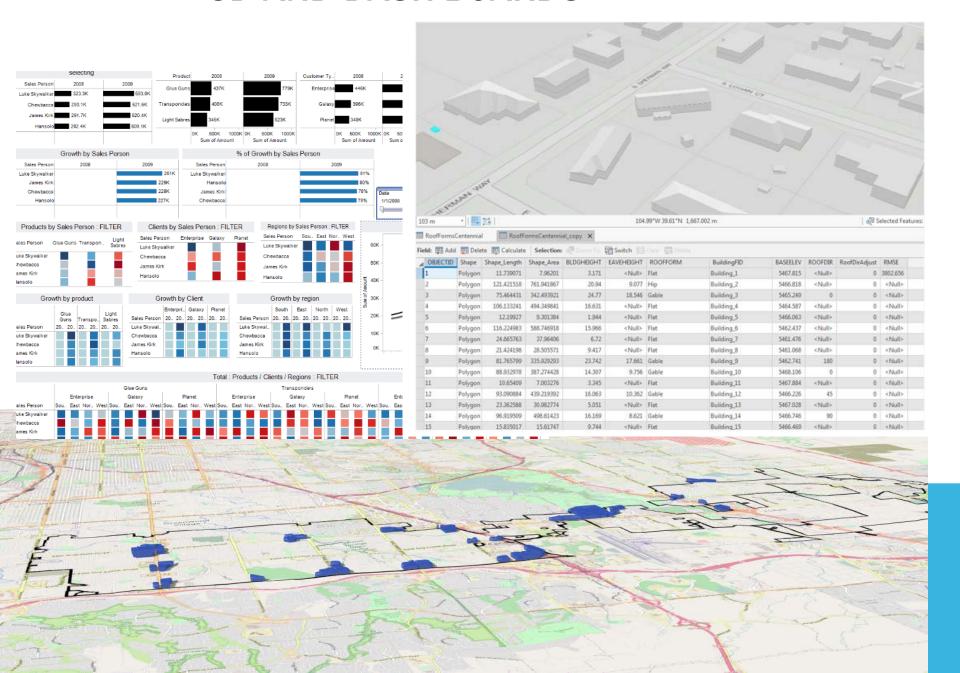
3D Modeling though Geo Planner with Sales Tax

Integration with Communications via Social Media, Geo-fencing and Story Mapping

Data Strategy and Development

Dashboards- Property Tax Forecasting and Quarterly (daily) Reports

#### 3D AND DASH-BOARDS



#### **Innovation Team**

- Bloomberg Philanthropies Grant
  - Received end of 2014
  - 3 year grant
  - 3:1 match
- 4 team members (Mgr, PM, Data Analyst, UI/UX Designer)
- Received \$1.5 M + \$500k match = \$2.0 M
- Purpose Embed innovation in government
  - 1<sup>st</sup> Initiative: Transportation
  - 2<sup>nd</sup> Initiative: Aging in the Community



#### **COMMUTE PATTERNS**





#### RTD (REGIONAL TRANSPORTATION DISTRICT)

- Bus lines in this area cut
- Current Call-n-Ride service has a per-trip subsidy of \$21
  - Not responsive to real-time demand
  - Vans fill up and people are turned away during rush hours





#### DRY CREEK STATION





# PILOT PHASE I



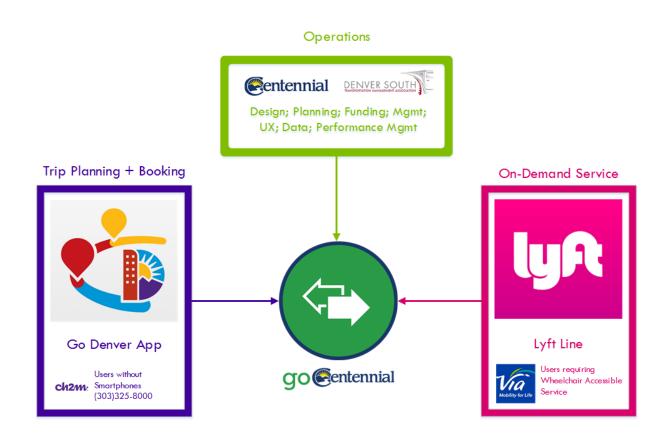
#### **GOALS**

- Encourage light rail ridership
- Reduce first and last mile subsidy compared to existing RTD Call-n-Ride
- Research latent demand for free first and last mile trips





#### **PARTNERSHIPS**



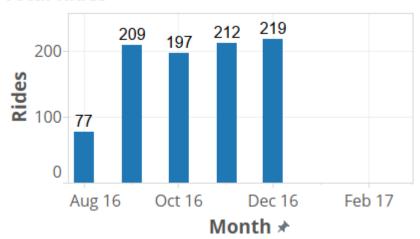
#### SERVICE DESIGN





#### TOTAL RIDES

#### **Total Rides**



914 total rides given

About 1 orides per day



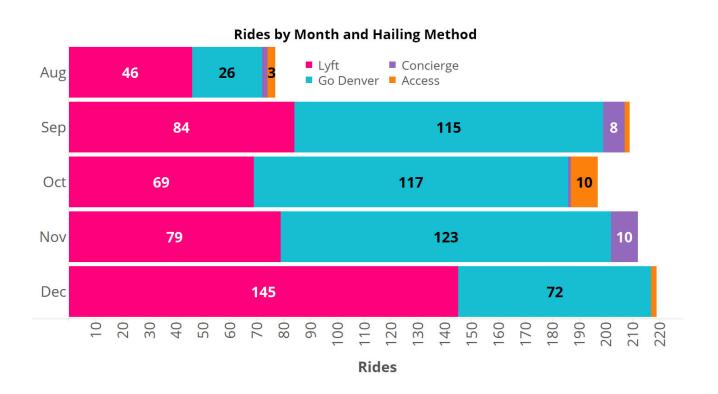
#### **RIDERSHIP**

105 unique riders

64% have used the service more than once



#### HAILED RIDES





#### **DESTINATIONS**







#### COST

If the Go Centennial model were to supplant the existing Call-n-Ride, it could provide the same number of trips for about

55%

of the cost.



#### Fiber Backbone Initiative

- About Centennial
- Project Background
- Fiber Master Plan
- Lessons Learned
- Current Status



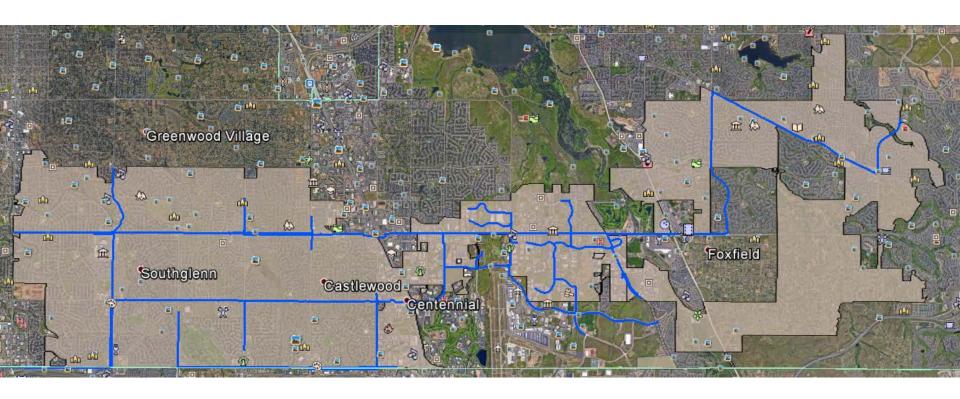
# **Broadband Adoption Rates**

Rank	City	Percentage of Internet- Connected Households
1	Centennial, CO	96.00%
2	Cary, NC	95.50%
3	Irvine, CA	95.30%
4	Frisco, TX	94.70%
5	Bellevue, WA	93.60%
6	Gilbert, AZ	93.40%
7	Boulder, CO	92.70%
8	Pearland, TX	92.60%
9	Plano, TX	92.30%
10	Scottsdale, AZ	92.10%

Source: 2013 American Community Survey



# Centennial Fiber and Conduit (2013)





# Project Background

- Existing infrastructure more than 50 miles of fiber and conduit along most major arterial roads
- SB 152 ballot question explore opportunities related to use of existing infrastructure
- Placed on November 2013 ballot passed overwhelmingly (76%)



# Policy Decisions and Steps Taken

- Council directed and funded a three-part process:
  - Asset Inventory and Opportunity Analysis (2014/2015)
  - Strategic Planning and Feasibility Study (2015/2016)
  - Development and adoption of Fiber Master Plan (2015/2016)
- Implementation of Fiber Master Plan is underway

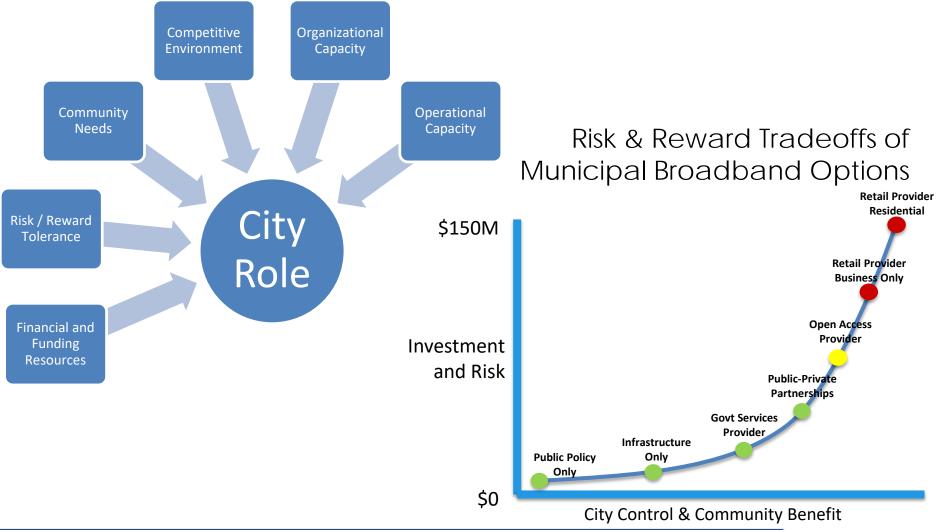


#### Plans and Goals

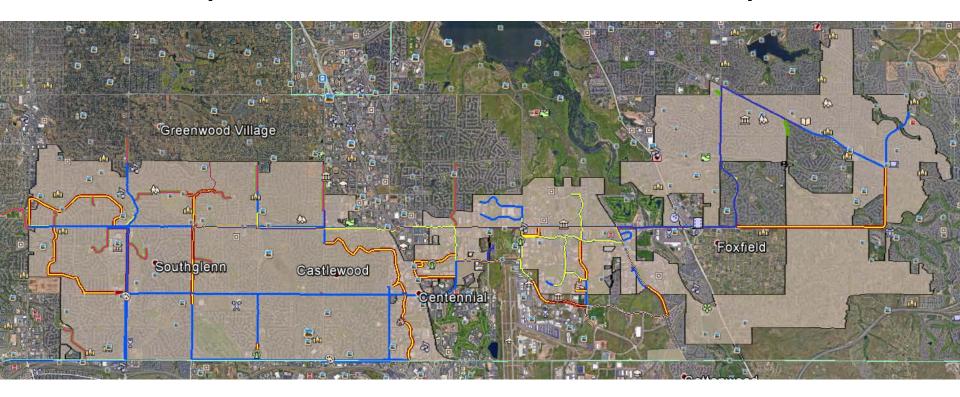
- Understanding and adoption of the Fiber Master Plan by Council was crucial
- Education and understanding with the Fiber Steering Committee:
  - Infrastructure dark fiber, funded as infrastructure
  - Competition important create the environment
  - "Carrier grade" requires the right specs, access, key opportunities
  - City-wide build core streets, passing as many CAIs, commercial sites and potential residential areas as possible



# Development of Fiber Master Plan



# Proposed Backbone (Fiber Master Plan - 2016)





## Partnering with the Private Sector

- Everyone thinks they have a solution for you, so be clear what you need
  - Financing, service providers, FTTP builders, network operators, incumbents
- Seek a partner that "fits" and understands your community.
- Make your community as attractive as possible.
  - Policy leadership, political climate, regulations
- Focus on mutual benefit: trust and verify.



## Maintaining Momentum

- Regular updates to Council. Public updates when appropriate
- Manage expectations, seek small wins, reference the original plan
- Work and engage with Economic Development
- Maintain political leadership and direction



# Where is Centennial Today?

- Currently constructing first segment of the backbone.
- Capital assets (conduit, fiber, etc) purchased and held by City.
- Moving forward with Ting.
- Continuing to explore CAI opportunities.



# Information Technology

- Infrastructure & Operation
  - Service Desk
  - Network/Telecommunications Engineering
- Applications Specialist
- Business Systems Analysis

In process of rebuilding Network Infrstructure and relacing every major legacy system



# Information Technology

- Projects and Initiatives
  - Rebuild and upgrade of internal network
  - Replacement of every major legacy system
    - Community Development (Project eCLPs)
    - Clerks Office (new fully integrated ECMS)
    - Finance (new ERP)
    - Public facing Digital Government (eGOV) transformation
    - Misc projects (TBD) HR, CRM, Asset Mgmt, Work Order

Note: Current Work Order System integrated with Public Works Citizen Response Center





# **QESTIONS**

Scott Blumenreich – Chief Innovation & Technology Officer Derek Stertz – GIS & Data Analytics Supervisor